

**CTtransit Title VI Notice to the Public**

CTtransit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a Title VI complaint. For information about this policy and the complaint process go to [www.cttransit.com](http://www.cttransit.com) or call 860-525-9181.

**CTtransit Título VI Aviso al público**

CTtransit opera sus programas y servicios sin distinción de raza, color o nacionalidad de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que ha sido agravada por cualquier práctica discriminatoria ilegal bajo el Título VI puede presentar una queja del Título VI. Para obtener información sobre esta política y el proceso de quejas, visite [www.cttransit.com](http://www.cttransit.com) o llame al 860-525-9181.

**SUNDAY SERVICE**

**Downtown NB ➤ Arch Street**

Timepoints	1	2	3
	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X	Hospital of Central CT Grand Street	Kensington Ave & High Road
Route	AM		
501	7:20	7:23	7:30
501	8:00	8:03	8:10
501	8:40	8:43	8:50
501	9:20	9:24	9:32
501	10:00	10:04	10:12
501	10:40	10:44	10:52
501	11:20	11:24	11:32
PM			
501	12:00	12:04	12:12
501	12:40	12:44	12:52
501	1:20	1:24	1:32
501	2:00	2:04	2:12
501	2:40	2:44	2:52
501	3:20	3:24	3:32
501	4:00	4:04	4:12
501	4:40	4:44	4:52
501	5:20	5:24	5:32
501	6:00	6:04	6:12
501	6:40	6:43	6:50
501	7:20	7:23	7:30
501	8:00	8:03	8:10
501	8:40	8:43	8:50

**ROUTE KEY**  
501 Kensington Avenue

**Arch Street ➤ Downtown NB**

Timepoints	3	2	1
	Kensington Ave & High Road	Hospital of Central CT Grand Street	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X
Route	AM		
501	7:02	7:08	7:13
501	7:42	7:48	7:53
501	8:22	8:28	8:33
501	9:02	9:08	9:13
501	9:42	9:48	9:53
501	10:22	10:28	10:33
501	11:02	11:08	11:13
501	11:42	11:48	11:53
PM			
501	12:22	12:28	12:33
501	1:02	1:08	1:13
501	1:42	1:48	1:53
501	2:22	2:28	2:33
501	3:02	3:08	3:13
501	3:42	3:48	3:53
501	4:22	4:28	4:33
501	5:02	5:08	5:13
501	5:42	5:48	5:53
501	6:20	6:25	6:30
501	7:00	7:05	7:10
501	7:40	7:45	7:50
501	8:20	8:25	8:30

**ROUTE KEY**  
501 Downtown New Britain

**NOTES**

Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.  
-- No service is provided to that timepoint.

**Customer Service Center**

Please contact us for bus schedule information or with your comments.

Hours: Monday through Saturday 6:30AM-9:30PM, Sunday/Holiday 7:00AM-7:00PM

Phone: (860) 525-9181

TTY: (860) 727-8196

Go CT Helpdesk: (877) 255-7433

Internet: [www.cttransit.com](http://www.cttransit.com)

U.S. Mail: CTtransit Customer Service Center

100 Leibert Road PO Box 66  
Hartford, CT 06141-0066

For lost & found items contact The New Britain Transportation Company Monday through Friday 5:00AM-11:00PM. Phone: (860) 828-0512

**Customer Service & Sales Outlet**

Tickets and passes may be purchased on the bus (exact change only), or on-line using Visa/MasterCard/Discover at [www.cttransit.com](http://www.cttransit.com).

**Bus Stops**

Bus stops are located every 2-3 blocks along the bus route.

**Holidays**

A Sunday service schedule is operated on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas. Regularly scheduled service operates on all other holidays.

**Accessibility**

All CTtransit buses are accessible to persons with disabilities. Also, the bus can "kneel" to lower the first step height. Please ask the driver to kneel the bus to assist you in boarding or alighting.

**Travel Conditions**

The times listed in this schedule are approximate. Delays may occur subject to weather or traffic conditions. You may wish to consider adverse conditions when planning the time of your trip.

**RIDER TIPS**

**To Help Us Serve You Better:**

- Arrive at the bus stop five minutes before the scheduled arrival time of the bus;
- Have the exact bus fare, pass or ticket ready before you board the bus;
- Allow persons using wheelchairs to board first;
- Keep children seated;
- Pull the "stop requested" signal cord at least one block before your stop;
- Do not cross the street in front of the bus, wait until it has pulled away.

**RULES FOR PASSENGERS**

**To Keep Your Ride Safe & Comfortable, Please:**

- Keep the designated front seats reserved for Senior Citizens and Disabled passengers;
- Shirts and shoes must be worn while on the bus;
- This bus makes frequent starts and stops. Stay seated, if possible, and wait until the bus has stopped before moving to exit;
- Cooperate with your bus operator's instructions.

**DO NOT**

USE FOUL LANGUAGE NO USE LENGUAJE GROSIERO	EAT OR DRINK ONBOARD THE BUS NO COMA O BEBA A BORDO DEL AUTOBUS	PUT FEET ON THE SEATS NO COLOCAR LOS PIES SOBRE LOS ASIENTOS	SMOKE ONBOARD THE BUS NO FUMAR A BORDO DEL AUTOBUS
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**PLEASE / POR FAVOR**

FOLD STROLLERS & SHOPPING CARTS store out of the aisle DORLE LOS COCHECITOS DE BEBE Y CARRITOS DE COMPRA cuando sus sillas estén fuera del pasillo.	SECURE ANIMALS other than service animals IN CONTAINERS ASEGURE ANIMALES (que no sean animales de servicio) EN CONTENEDORES	PLACE TRASH IN CANS keep seats clean COLOCAR LA BASURA EN LOS CESTOS mantenga los asientos limpios	USE LOW VOLUME & HEADPHONES for mobile conversations and audio devices USE UN VOLUMEN BAJO Y AUDICULARES para conversaciones por celular y dispositivos de audio
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**LOCAL SERVICE FARES**

Bus Operators and fare boxes cannot make change.

**ON BOARD FARE OPTIONS**

**Cash Only—One Payment Transaction For Each Pass**  
Fare boxes accept flat, unfolded \$1.00 bills and US coins (except 50¢ pieces) only. Insert coins and bills one at a time. Please have fare ready when boarding. Do not deposit \$5, \$10 or \$20 bills.

**2-Hour Pass (single fare)**.....\$1.75  
Press "Get 2-Hour Pass" button before depositing money.  
**All-Day Pass**.....\$3.50  
Press "Get All-Day Pass" button before depositing money.

**Children (Age 4 & under)**.....FREE  
Maximum of three with each adult.

**Senior (65+) / People with Disability**  
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown prior to payment.  
**2-Hour Pass (single fare)** .....85¢  
Press "Get 2-Hour Pass" button before depositing money.  
**All Day Pass** .....\$1.70  
Press "Get All-Day Pass" button before depositing money.

**Youth (Age 5-18)** Proof of age may be requested.  
**2-Hour Pass (single fare)**.....\$1.40  
Press "Get 2-Hour Pass" button before depositing money.  
**All Day Pass** .....\$2.80  
Press "Get All-Day Pass" button before depositing money.

**PREPAID FARE OPTIONS**

**3-Day Pass**.....\$8.75  
**5-Day Pass** .....\$14.00  
**7-Day Pass** .....\$19.25  
**31-Day Pass**.....\$63.00  
**10-Ride Ticket** .....\$15.75  
**Senior/Disabled 10-Ride Ticket** .....\$7.65  
**Senior/Disabled 31-Day Pass** .....\$30.60  
State-issued Reduced Fare Photo Transit ID or Medicare Card must be shown with use of Senior/Disabled pass or ticket.  
**Youth 10-Ride Ticket** .....\$12.60  
Ages 5 through 18. Proof of age may be requested with use.

**Free Transfers**

All passes include unlimited FREE local service transfers. Additional fare payment required on Express services. 10-ride ticket users must request a 2-Hour Pass from the Bus Operator at the time the fare is paid.

**FARES SUBJECT TO CHANGE**

**Bus Schedule Effective March 10, 2024**

**501 ARCH STREET**

501 Kensington Avenue  
501C Chamberlain Highway



**Contact Us**  
860.525.9181  
TTY 860.727.8196  
[cttransit.com](http://cttransit.com)

A public service of the Connecticut Department of Transportation Operated by New Britain Transportation Co.

# 501 ARCH STREET

## WEEKDAY SERVICE

### Downtown NB ▶ Arch Street

Timepoints	1	2	3	4
Route	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X	Hospital of Central CT Grand Street	Kensington Ave & High Road	CCARC Chamberlain Hwy.
AM				
501	5:20	5:23	5:30	..
501	6:00	6:03	6:10	..
501	6:40	6:43	6:50	..
501C	7:20	7:23	7:30	7:36
501C	8:00	8:03	8:10	8:16
501	8:40	8:43	8:50	..
501	9:20	9:24	9:32	..
501C	10:00	10:04	10:12	10:18
501	10:40	10:44	10:52	..
501	11:20	11:24	11:32	..
PM				
501	12:00	12:04	12:12	12:18
501	12:40	12:44	12:52	..
501	1:20	1:24	1:32	..
501	2:00	2:04	2:12	2:18
501	2:40	2:44	2:52	2:58
501	3:20	3:24	3:32	..
501	4:00	4:04	4:12	..
501	4:40	4:44	4:52	4:58
501	5:20	5:24	5:32	..
501	6:00	6:04	6:12	..
501	6:40	6:43	6:50	..
501	7:20	7:23	7:30	..
501	8:00	8:03	8:10	..
501	8:40	8:43	8:50	..
501	9:20	9:23	9:30	..
501	10:00	10:03	10:10	..
501	10:40	10:43	10:50	..
501	11:20	11:23	11:30	..
AM				
501	12:00	12:03	12:10	..
501	12:40	12:43	12:50	..

**ROUTE KEY**  
 501 Kensington Avenue  
 501C Chamberlain Hwy.

### Arch Street ▶ Downtown NB

Timepoints	4	3	2	1
Route	CCARC Chamberlain Hwy.	Kensington Ave & High Road	Hospital of Central CT Grand Street	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X
AM				
501	..	5:00	5:05	5:10
501	..	5:40	5:45	5:50
501	..	6:22	6:28	6:33
501	..	7:02	7:08	7:13
501	..	7:38	7:48	7:53
501	..	8:18	8:28	8:33
501	..	9:02	9:08	9:13
501	..	9:42	9:48	9:53
501	10:18	10:22	10:28	10:33
501	..	11:02	11:08	11:13
501	..	11:42	11:48	11:53
PM				
501	12:18	12:22	12:28	12:33
501	..	1:02	1:08	1:13
501	..	1:42	1:48	1:53
501	2:18	2:22	2:28	2:33
501	2:58	3:02	3:08	3:13
501	..	3:42	3:48	3:53
501	..	4:22	4:28	4:33
501	4:58	5:02	5:08	5:13
501	..	5:42	5:48	5:53
501	..	6:20	6:25	6:30
501	..	7:00	7:05	7:10
501	..	7:40	7:45	7:50
501	..	8:20	8:25	8:30
501	..	9:00	9:05	9:10
501	..	9:40	9:45	9:50
501	..	10:20	10:25	10:30
501	..	11:00	11:05	11:10
501	..	11:40	11:45	11:50
AM				
501	..	12:20	12:25	12:30

**ROUTE KEY**  
 501 Downtown New Britain

## SATURDAY SERVICE

### Downtown NB ▶ Arch Street

Timepoints	1	2	3
Route	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X	Hospital of Central CT Grand Street	Kensington Ave & High Road
AM			
501	6:00	6:03	6:10
501	6:40	6:43	6:50
501	7:20	7:23	7:30
501	8:00	8:03	8:10
501	8:40	8:43	8:50
501	9:20	9:24	9:32
501	10:00	10:04	10:12
501	10:40	10:44	10:52
501	11:20	11:24	11:32
PM			
501	12:00	12:04	12:12
501	12:40	12:44	12:52
501	1:20	1:24	1:32
501	2:00	2:04	2:12
501	2:40	2:44	2:52
501	3:20	3:24	3:32
501	4:00	4:04	4:12
501	4:40	4:44	4:52
501	5:20	5:24	5:32
501	6:00	6:04	6:12
501	6:40	6:43	6:50
501	7:20	7:23	7:30
501	8:00	8:03	8:10
501	8:40	8:43	8:50
501	9:20	9:23	9:30
501	10:00	10:03	10:10
501	10:40	10:43	10:50
501	11:20	11:23	11:30
AM			
501	12:00	12:03	12:10
501	12:40	12:43	12:50

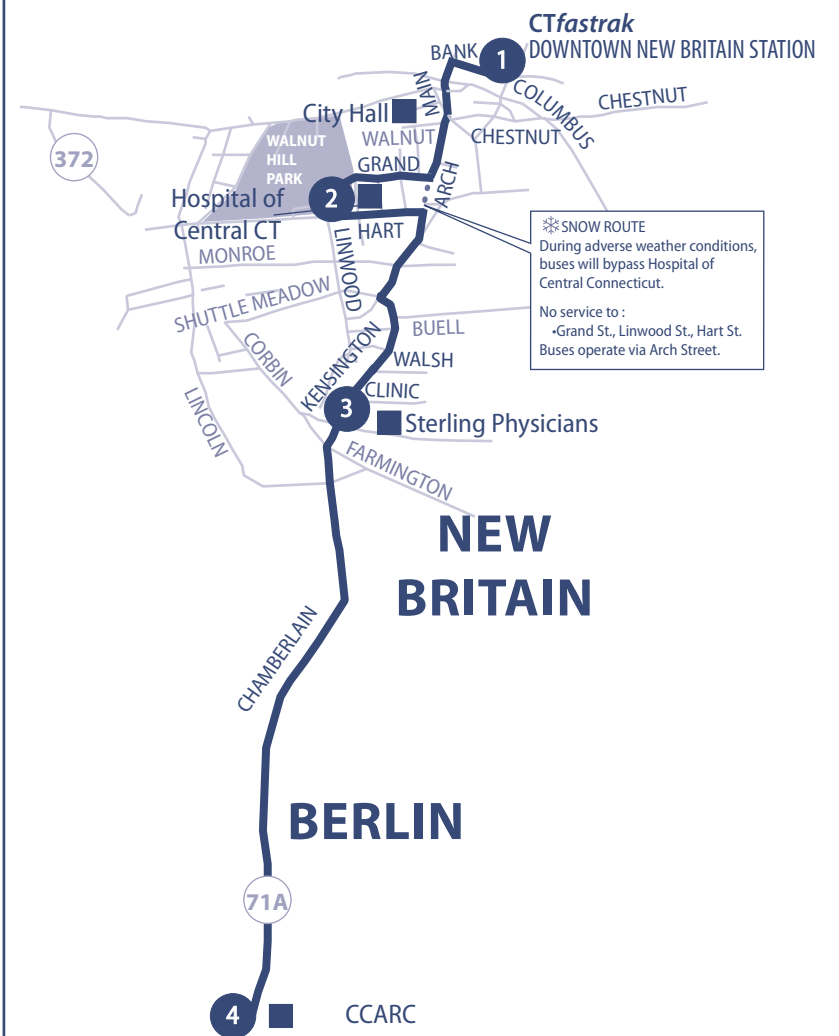
**ROUTE KEY**  
 501 Kensington Avenue

### Arch Street ▶ Downtown NB

Timepoints	3	2	1
Route	Kensington Ave & High Road	Hospital of Central CT Grand Street	CTfastrak Downtown New Britain Station Columbus Blvd.—Bay X
AM			
501	5:40	5:45	5:50
501	6:22	6:28	6:33
501	7:02	7:08	7:13
501	7:42	7:48	7:53
501	8:22	8:28	8:33
501	9:02	9:08	9:13
501	9:42	9:48	9:53
501	10:22	10:28	10:33
501	11:02	11:08	11:13
501	11:42	11:48	11:53
PM			
501	12:22	12:28	12:33
501	1:02	1:08	1:13
501	1:42	1:48	1:53
501	2:22	2:28	2:33
501	3:02	3:08	3:13
501	3:42	3:48	3:53
501	4:22	4:28	4:33
501	5:02	5:08	5:13
501	5:42	5:48	5:53
501	6:20	6:25	6:30
501	7:00	7:05	7:10
501	7:40	7:45	7:50
501	8:20	8:25	8:30
501	9:00	9:05	9:10
501	9:40	9:45	9:50
501	10:20	10:25	10:30
501	11:00	11:05	11:10
501	11:40	11:45	11:50
AM			
501	12:20	12:25	12:30

**ROUTE KEY**  
 501 Downtown New Britain

# 501 ARCH STREET



**WHAT THE SYMBOLS ON THE MAP MEAN**

**1** Timepoints are places the bus is scheduled to reach at a specific time (listed on the schedule). The timepoints are not the only places the bus will stop along the route.

**561** Transfer Points show connections with other bus routes. The connecting route letter is in the box. This is an example of where to transfer to the A1 route.

--- Snow Route ❄️

**CTfastrak DOWNTOWN NEW BRITAIN STATION BAY ASSIGNMENTS**

NORTH PLATFORM	SOUTH PLATFORM
<b>S</b> 923 Bristol Express	<b>M</b> 505 Burrill Street
<b>928</b> Waterbury Express	<b>N</b> 506 Farmington Avenue
<b>T</b> 511 Meriden via Berlin RR Station	<b>P</b> 507 Oak Street
<b>512</b> Berlin Turnpike via Berlin RR Station	<b>Q</b> 509 East Street
<b>513</b> Cromwell via Berlin RR Station	<b>R</b> 923 Hartford Express
	<b>928</b> Hartford Express
<b>CTfastrak PLATFORM</b>	<b>COLUMBUS BOULEVARD</b>
<b>B</b> 101 Hartford	<b>W</b> 41 Hartford via Newton Center
<b>D</b> 102 Hartford	<b>HNB</b> Hartford via I-84
<b>G</b> 102 Bristol	<b>X</b> 501 Arch Street
<b>J</b> 128 Hartford via Westfarms	<b>Y</b> 502 Bristol
	<b>503</b> Corbin Avenue
	<b>Z</b> 510 South Street

**NOTES**  
 Timepoints are places the bus is scheduled to reach at a specific time. The timepoints are not the only places the bus will stop along the route.  
 .. No service is provided to that timepoint.